

# Mail Backup Service: How to access emails with POP while my email server is down

Make sure you have turn on the mail rescue mode while your mail server is down. In this case, emails going to your domain should end up at our mail rescue server.

To access your email through POP3 client, you can point the POP3 server to mailrescue.dnsexit.com. The login to the POP server is your email address in lower case. The password is the password for the email address while you create the email at mail rescue server. If you don't remember the password, go to Backup MX Panel for the domain, click on "Manage" for the Mail Rescue Mail Boxes, you will see the password shown as \*\*\*\*\* but it is a link that you can click to show the password. The following are the parameters to use for POP/IMAP:

POP Port: 110

IMAP Port: 143

POP/IMAP Server/Outgoing SMTP server: mailrescue.dnsexit.com

Outgoing authentication required and use the same as incoming server.

The login and password is the email address in lower case and the password you assign to each mail rescue mail box.

You can also access your emails with web mail at [webmail2.dnsexit.com](http://webmail2.dnsexit.com) with the login/password mention above.

Unique solution ID: #1099

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